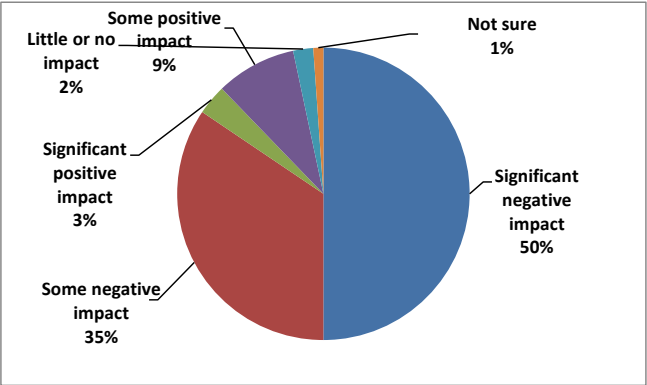


**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

Survey Question Responses

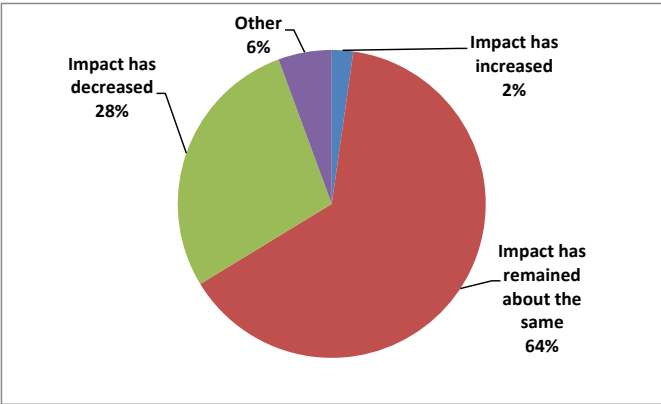
1. Overall, how would you describe the impact of the COVID-19 pandemic on your business?

	<i>Response</i>	<i>Count</i>
<i>Significant negative impact</i>	50.00%	45
<i>Some negative impact</i>	34.44%	31
<i>Significant positive impact</i>	3.33%	3
<i>Some positive impact</i>	8.89%	8
<i>Little or no impact</i>	2.22%	2
<i>Not sure</i>	1.11%	1
TOTAL		90



2. Since moving into Level Yellow on the Dial 2.0 (January 5, 2021), how has the impact of COVID-19 on your business changed?

	<i>Response</i>	<i>Count</i>
<i>Impact has increased</i>	2.25%	2
<i>Impact has remained about the same</i>	64.04%	57
<i>Impact has decreased</i>	28.09%	25
<i>Other</i>	5.62%	5
TOTAL		89

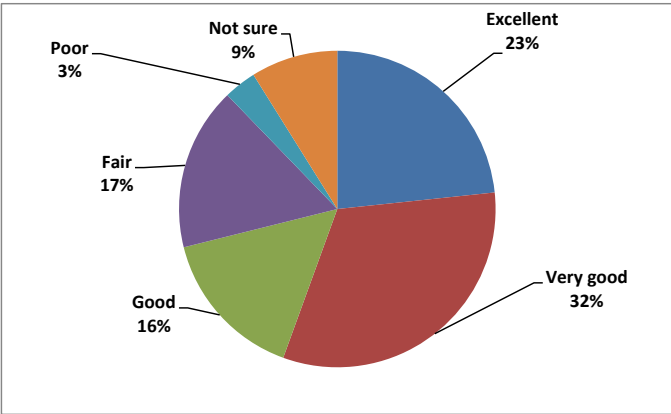


*Responses to "Other" are included on a separate tab

**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

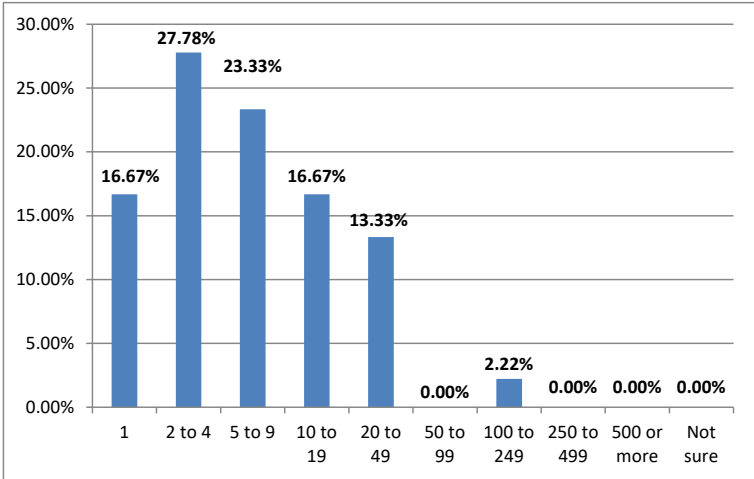
3. Based on your experience, how would you rate Louisville's overall reaction and policies to COVID-19 and the re-opening process?

	<i>Response</i>	<i>Count</i>
<i>Excellent</i>	23.33%	21
<i>Very good</i>	32.22%	29
<i>Good</i>	15.56%	14
<i>Fair</i>	16.67%	15
<i>Poor</i>	3.33%	3
<i>Not sure</i>	8.89%	8
TOTAL		90



4. Including yourself, how many employees currently work for your Louisville business either in-person or remotely? (Exclude temporary, seasonal, or contract workers and consultants)

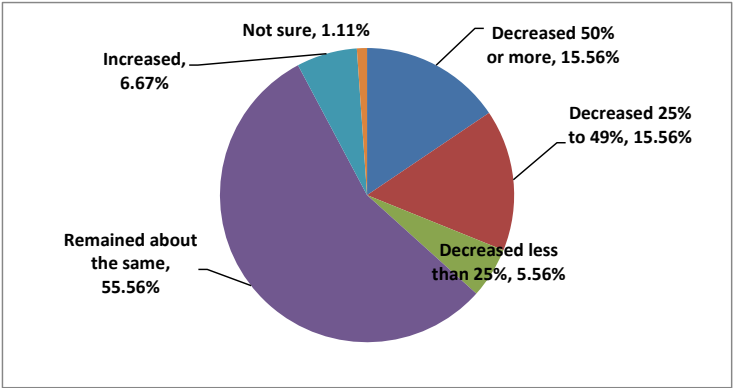
	<i>Response</i>	<i>Count</i>
1	16.67%	15
2 to 4	27.78%	25
5 to 9	23.33%	21
10 to 19	16.67%	15
20 to 49	13.33%	12
50 to 99	0.00%	0
100 to 249	2.22%	2
250 to 499	0.00%	0
500 or more	0.00%	0
<i>Not sure</i>	0.00%	0
TOTAL		90



**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

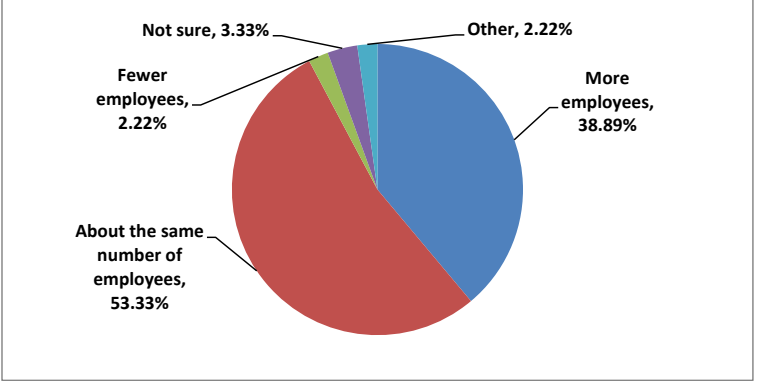
5. How has the total number of employees for your Louisville business changed due to COVID-19?

	<i>Response</i>	<i>Count</i>
<i>Decreased 50% or more</i>	15.56%	14
<i>Decreased 25% to 49%</i>	15.56%	14
<i>Decreased less than 25%</i>	5.56%	5
<i>Remained about the same</i>	55.56%	50
<i>Increased</i>	6.67%	6
<i>Not sure</i>	1.11%	1
TOTAL		90



6. Between now and the end of 2021, do you expect your business in Louisville to have:

	<i>Response</i>	<i>Count</i>
<i>More employees</i>	38.89%	35
<i>About the same number of employees</i>	53.33%	48
<i>Fewer employees</i>	2.22%	2
<i>Not sure</i>	3.33%	3
<i>Other</i>	2.22%	2
TOTAL		90



*Responses to "Other" are included on a separate tab

**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

**7. Since March 1, 2020, have you made any changes to staffing levels, hours, wages, or benefits at your Louisville business as a result of COVID-19?
Check all that apply**

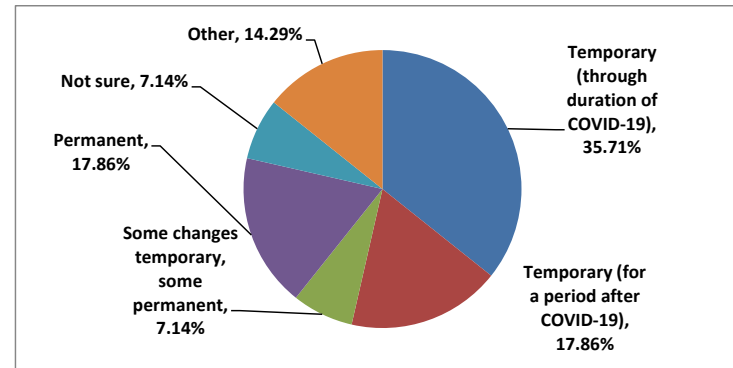
	<i>Response</i>	<i>Count</i>	
<i>No change to staffing levels, wages, & benefits</i>	26.97%	24	2
<i>Reduced use of temporary, seasonal, contract workers</i>	17.98%	16	
<i>Reduced use of consultants</i>	7.87%	7	
<i>Reduced employee hours</i>	44.94%	40	1
<i>Reduced employee wages</i>	10.11%	9	
<i>Reduced benefits provided to employees</i>	5.62%	5	
<i>Have furloughed workers</i>	25.84%	23	3
<i>Have laid off employees</i>	16.85%	15	
<i>Increased employee hours</i>	5.62%	5	
<i>Increased number of employees</i>	6.74%	6	
<i>Increased use of temp, seasonal, contractors, consultants</i>	1.12%	1	
<i>Not sure</i>	1.12%	1	
<i>Other</i>	14.61%	13	
TOTAL		165	
Actual Respondents		89	

**Responses to "Other" are included on a separate tab*

8. If changes were made, do you expect any reduction in staff, hours, wages, or benefits for your employees to be temporary or permanent?

	<i>Response</i>	<i>Count</i>
<i>Temporary (through duration of COVID-19)</i>	35.71%	30
<i>Temporary (for a period after COVID-19)</i>	17.86%	15
<i>Some changes temporary, some permanent</i>	7.14%	6
<i>Permanent</i>	17.86%	15
<i>Not sure</i>	7.14%	6
<i>Other</i>	14.29%	12
TOTAL		84

**Responses to "Other" are included on a separate tab*



**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

9. Has your business experienced any of the following at your Louisville business since March 1, 2020 due to COVID-19? Check all that apply

	<i>Response</i>	<i>Count</i>	
<i>No impacts to business</i>	3.33%	3	
<i>Increase in sales or revenue</i>	10.00%	9	
<i>Difficulty finding or keeping employees</i>	26.67%	24	
<i>Increased employee absenteeism</i>	21.11%	19	
<i>Difficulty getting needed inventory or supplies</i>	44.44%	40	3
<i>Difficulty meeting demand for products or services</i>	20.00%	18	
<i>Decrease in sales or revenue</i>	65.56%	59	1
<i>Increased operating expenses</i>	48.89%	44	2
<i>Difficulty paying employees/meeting payroll expenses</i>	34.44%	31	
<i>Difficulty paying rent, utilities, or other occupancy costs</i>	38.89%	35	
<i>Cancellation of customer orders or contracts</i>	38.89%	35	
<i>Difficulty obtaining loans or other financing</i>	15.56%	14	
<i>Not sure</i>	1.11%	1	
<i>Other</i>	8.89%	8	
TOTAL		340	
Actual Respondents		90	

**Responses to "Other" are included on a separate tab*

10. Since March 1, 2020, have you made any of the following changes at your Louisville business in response to COVID-19? Check all that apply

	<i>Response</i>	<i>Count</i>	
<i>No changes to business operations</i>	1.10%	1	
<i>Required social distancing of workers or customers</i>	87.91%	80	2
<i>Provided PPE for employees</i>	81.32%	74	3
<i>Added new cleaning protocols</i>	90.11%	82	1
<i>Added new health screening procedures</i>	69.23%	63	
<i>Increased number of employees working from home</i>	26.37%	24	
<i>Started or increased online sales</i>	35.16%	32	
<i>Discontinued on-site sales or services</i>	13.19%	12	
<i>Started or increased deliveries</i>	13.19%	12	
<i>Added more employees to meet increased demand</i>	8.79%	8	
<i>Increased marketing or promotional activities</i>	24.18%	22	
<i>Decreased marketing or promotional activities</i>	21.98%	20	
<i>Reduced amount of space occupied by business</i>	12.09%	11	
<i>Increased amount of space occupied by business</i>	2.20%	2	
<i>Closed business facilities to the public</i>	31.87%	29	
<i>Cancelled contracts with vendors or service providers</i>	19.78%	18	
<i>Posponed or cancelled plans to expand</i>	32.97%	30	
<i>Not sure</i>	0.00%	0	
<i>Other</i>	8.79%	8	
TOTAL		528	
Actual Respondents		91	

**Responses to "Other" are included on a separate tab*

**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

11. What changes to your business operations in Louisville do you expect to continue after the pandemic? Check all that apply

	<i>Response</i>	<i>Count</i>	
<i>More employees working from home</i>	16.85%	15	
<i>More virtual meetings</i>	33.71%	30	2
<i>Increased online sales</i>	28.09%	25	3
<i>Decreased on-site sales or services</i>	13.48%	12	
<i>New cleaning protocols</i>	66.29%	59	
<i>Health screening procedures</i>	34.83%	31	1
<i>Increased deliveries</i>	11.24%	10	
<i>Reduced amount of space occupied by business</i>	13.48%	12	
<i>Increased amount of space occupied by business</i>	2.25%	2	
<i>Not sure</i>	19.10%	17	
<i>Other</i>	5.62%	5	
TOTAL		218	
Actual Respondents		89	

**Responses to "Other" are included on a separate tab*

12. Has your business used any of the following types of assistance to help address COVID-19 impacts? Check all that apply

	<i>Response</i>	<i>Count</i>	
<i>Information on available resources</i>	38.46%	35	3
<i>Federal Loan program such as EIDL or PPP</i>	72.53%	66	1
<i>Loans or other credit sources</i>	19.78%	18	
<i>City grants</i>	47.25%	43	2
<i>Other grant/funding sources</i>	29.67%	27	
<i>Business advice or consulting</i>	23.08%	21	
<i>Guidance interpreting & complying w/public health orders</i>	37.36%	34	
<i>Assistance w/COVID-19 testing & monitoring protocols</i>	10.99%	10	
<i>Legal counsel or insurance advice</i>	18.68%	17	
<i>Help in finding or retaining employees</i>	9.89%	9	
<i>Assistance with marketing or promotion</i>	20.88%	19	
<i>Assistance creating or improving online presence</i>	17.58%	16	
<i>Not sure</i>	4.40%	4	
<i>Other</i>	6.59%	6	
TOTAL		325	
Actual Respondents		91	

**Responses to "Other" are included on a separate tab*

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

13. Which of the following types of assistance does your business currently need or anticipate needing to help address COVID-19 impacts?
Check all that apply

	<i>Response</i>	<i>Count</i>	
No additional assistance needed	23.33%	21	3
Information on available resources	14.44%	13	
Access to business loan or other credit	21.11%	19	
Access to grants or other funding sources	46.67%	42	1
Business advice or consulting	17.78%	16	
Guidance interpreting & complying w/public health orders	18.89%	17	
Assistance w/COVID-19 testing & monitoring protocols	8.89%	8	
Assistance with COVID-19 vaccine information	15.56%	14	
Legal counsel or insurance advice	4.44%	4	
Help in finding or retaining employees	21.11%	19	
Assistance with rent, utilities, or other occupancy costs	28.89%	26	2
Help in financially supporting employees	16.67%	15	
Assistance with marketing or promotion	20.00%	18	
Not sure	7.78%	7	
Other	7.78%	7	
TOTAL		246	
Actual Respondents		90	

*Responses to "Other" are included on a separate tab

14. Which local informational resources has your business utilized to get information about public health, financial assistance, etc. during the pandemic? Check all that apply

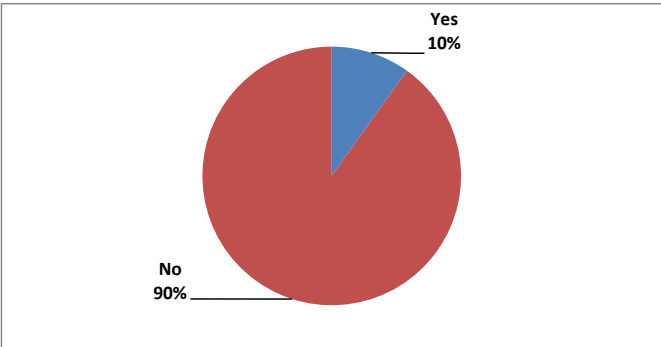
	<i>Response</i>	<i>Count</i>	
City e-blasts/newsletters	79.78%	71	1
Chamber of Commerce e-blasts	50.56%	45	
Boulder Chamber industry support sessions	20.22%	18	
City webinar series	19.10%	17	
Boulder Small Business Development Center webinars	15.73%	14	
City website	44.94%	40	
Boulder County Public Health website	70.79%	63	2
Colorado Dept of Public Health & Environment website	67.42%	60	3
Not sure	4.49%	4	
Other	8.99%	8	
TOTAL		340	
Actual Respondents		89	

*Responses to "Other" are included on a separate tab

**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

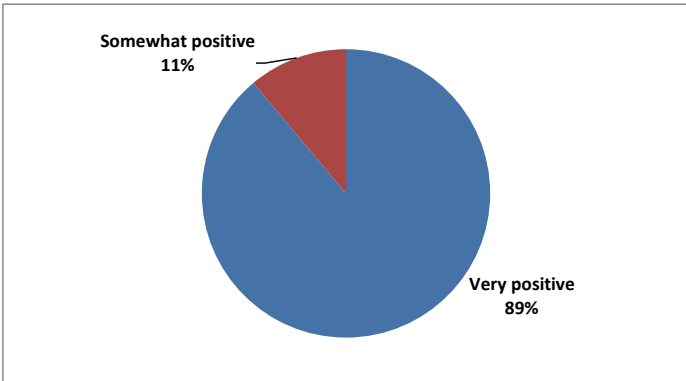
15. Did your business participate in the City's Outdoor Dining program (on Main Street, Front Street, City ROW, or private property in 2020)?

	<i>Response</i>	<i>Count</i>
Yes	9.89%	9
No	90.11%	82
TOTAL		91



16. If "Yes", how would you describe the impact of expanded outdoor space for your business?

	<i>Response</i>	<i>Count</i>
Very positive	88.89%	8
Somewhat positive	11.11%	1
Little to no impact	0.00%	0
Negative	0.00%	0
Very negative	0.00%	0
Other	0.00%	0
TOTAL		9



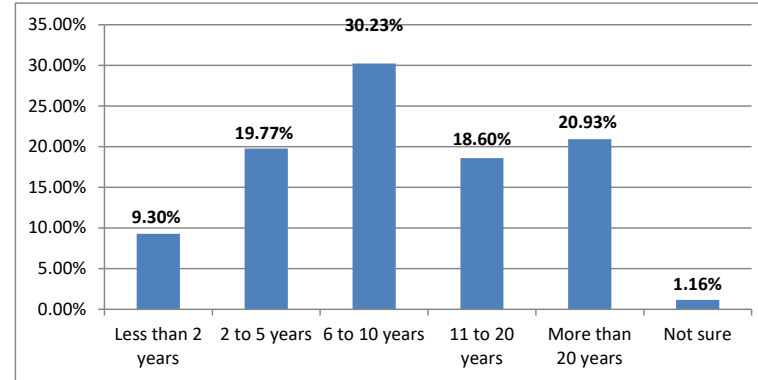
*No "Other" comments received for this question

**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

Demographics

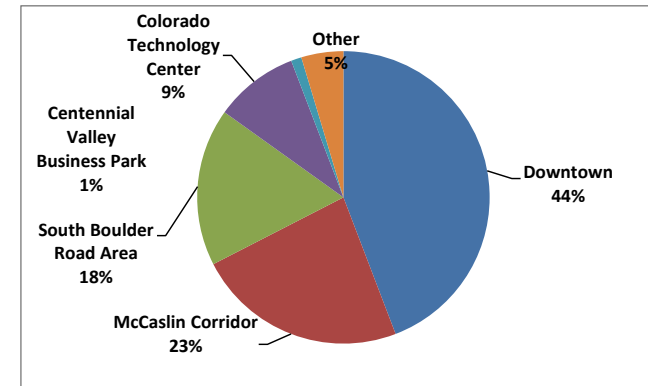
20. About how long has your business been operating in the City of Louisville?

	<i>Response</i>	<i>Count</i>
<i>Less than 2 years</i>	9.30%	8
<i>2 to 5 years</i>	19.77%	17
<i>6 to 10 years</i>	30.23%	26
<i>11 to 20 years</i>	18.60%	16
<i>More than 20 years</i>	20.93%	18
<i>Not sure</i>	1.16%	1
TOTAL		86



21. Where is your business located in Louisville?

	<i>Response</i>	<i>Count</i>
<i>Downtown</i>	44.19%	38
<i>McCaslin Corridor</i>	23.26%	20
<i>South Boulder Road Area</i>	17.44%	15
<i>Colorado Technology Center</i>	9.30%	8
<i>Centennial Valley Business Park</i>	1.16%	1
<i>Other</i>	4.65%	4
TOTAL		86



22. Which of the following, if any, applies to your business in Louisville? Check all that apply

	<i>Response</i>	<i>Count</i>
<i>Woman-owned business</i>	58.14%	50
<i>Minority-owned business</i>	5.81%	5
<i>Veteran-owned business</i>	5.81%	5
<i>Affiliated with a franchise</i>	5.81%	5
<i>None of the above</i>	33.72%	29
TOTAL		94
Actual Respondents		86

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

23. Which of the following racial and ethnic categories apply to the ownership of your business? Check all that apply

	Response	Count
American Indian or Alaska Native	1.19%	1
Asian	5.95%	5
Black or African American	0.00%	0
Hispanic or Latino	1.19%	1
Native Hawaiian or Other Pacific Islander	1.19%	1
White	86.90%	73
Not sure	3.57%	3
Other	8.33%	7
TOTAL		91

*Responses to "Other" are included on a separate tab

24. Which of the following industry categories includes your business in Louisville? Check all that apply

	Response	Count	
Arts, entertainment, and recreation	10.34%	9	
Advanced technology (aerospace, biotech, IT, etc.)	3.45%	3	
Automotive trade	2.30%	2	
Child care or educational services	5.75%	5	
Construction	2.30%	2	
Finance, insurance, or real estate	2.30%	2	
Fitness and recreation facilities and classes	6.90%	6	
Hair care and other personal services	5.75%	5	
Healthcare (medical, dental, etc.)	12.64%	11	
Information, media, and publishing	0.00%	0	
Lodging and hospitality	1.15%	1	
Manufacturing	8.05%	7	
Nonprofit	5.75%	5	
Professional and technical services	13.79%	12	3
Repairs or maintenance	2.30%	2	
Restaurant, food services, and bars	24.14%	21	1
Retail	20.69%	18	2
Service	10.34%	9	
Transportation and warehousing	1.15%	1	
Wholesale	6.90%	6	
Other	9.20%	8	
TOTAL		135	
Actual Respondents		87	

*Responses to "Other" are included on a separate tab

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

25. Before March 1, 2020, what was the projected 2020 annual sales or revenue for your business in Louisville?

	<i>Response</i>	<i>Count</i>
<i>Less than \$250,000</i>	27.91%	24
<i>\$250,000 to \$499,999</i>	16.28%	14
<i>\$500,000 to \$999,999</i>	19.77%	17
<i>\$1M to \$4.9M</i>	20.93%	18
<i>\$5M to \$9.9M</i>	1.16%	1
<i>\$10 million or more</i>	4.65%	4
<i>Not sure</i>	9.30%	8
	TOTAL	86

26. How have the 2021 sales or revenue projections for your Louisville business changed due to COVID-19?

	<i>Response</i>	<i>Count</i>
<i>Decreased by 50% or more</i>	26.44%	23
<i>Decreased 25% to 49%</i>	25.29%	22
<i>Decreased by less than 25%</i>	19.54%	17
<i>Remained about the same</i>	8.05%	7
<i>Increased</i>	9.20%	8
<i>Not sure</i>	11.49%	10
	TOTAL	87

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

2. Since moving to Level Yellow on the Dial 2.0, how has the impact of COVID-19 on your business changed (OTHER)?	
1	Not much change as we went from 25%(40 ppl) to 50%(50 people) Less curbside.
2	Our impact was mostly due to the fact that certain development projects stopped or stalled. Past 4 months or so we are seeing some increase in planning/construction related projects not related to restriction level.
3	Because I contracted covid19 after the shutdown, and was quite ill, I had to close my shop for 2 extra months.

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

6. Between now and the end of 2021, do you expect your business in Louisville to have: (OTHER)	
1	We hope to hire but are not sure we will be able to given the economy and the slow growth of our new business
2	more employees if restrictions on spacing change if this doesn't happen we will have same #

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

7. Since March 1, 2020, have you made any changes to staffing levels, hours, wages, or benefits at your Louisville business as a result of COVID-19? (OTHER)

1	No, we are a husband and wife-owned business and we haven't employed anyone or made changes
2	We cut our staff way back last April but have increased back to higher number of employees as business returned and we need extra staff to cover when people have to test or quarantine.
3	Increased wages.
4	I have been working part-time instead of full-time
5	I have lost 3 of 4 contractors (rented space in my office)

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

8. If changes were made, do you expect any reduction in staff, hours, wages, or benefits for your employees to be temporary or permanent? (OTHER)	
1	N/A
2	N/A
3	No changes made
4	Changes were not made

**CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY**

9. Has your business experienced any of the following at your Louisville business since March 1, 2020 due to COVID-19? (OTHER)

1	After the initial 6 months of highly increased sales we have seen our revenue recede dramtically
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2	Increased receivables, especially from customers with businesses affected by COVID-19
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CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

10. Since March 1, 2020, have you made any of the following changes at your Louisville business in response to COVID-19? (OTHER)	
1	Started curbside/touchless services for delivery to customers.
2	Curbside delivery, accepting payments over the phone despite higher charges

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

11. What changes to your business operations in Louisville do you expect to continue after the pandemic? (OTHER)

1	we began accepting credit cards for first time in our 10-yr history
2	Lease is ending and may have to move to a lesser rent
3	Possible reduced hours, permanent budget cuts
4	Doing as much as I can out of doors where ventilation is ideal

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

12. Has your business used any of the following types of assistance to help address COVID-19 impacts? (OTHER)	
1	We applied for everything we could get, but since we just opened our business in Oct 2019, we did not qualify for much financial assistance.
2	none of the City, State or Federal assistance applied (or applied well) to our single-owner law firm (s-corp)
3	Energize CO Fund

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

13. Which of the following types of assistance does your business currently need or anticipate needing to help address COVID-19 impacts? (OTHER)	
1	We want in-person events to start happening again so we can get out and network in our community.
2	We need the City to close Main St to traffic as they did last year. That is crucial to survival and was overwhelmingly popular.
3	safety protocol in place when craftshows will come back

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

14. Which local informational resources has your business utilized to get information about public health, financial assistance, etc. during the pandemic? (OTHER)

1 Industry-specific resources

2 Louisville DBA

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

17. Please describe the positive and negative impacts of the Outdoor Dining program.

1	Without exaggeration it saved us. It provided us with enough business to survive and it created a nice, relaxed atmosphere for customers and the town, despite the pandemic. My only frustrations are City Council's inexplicable resistance to continuing it this summer. The Fire issue does not hold water and sounds like an excuse: we have alleys behind every building. Look at Pearl St in Boulder and any other pedestrian zone. The Outdoor Dining program makes the town better and allows us to survive. Even with things opening, up, we still have a big hill to climb to get back to being financially stable.
2	allowed us to increase dining capacity which got us close to break even and helped us survive through summer
3	People are still more comfortable sitting outside. With tents and heaters, this is possible.

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

21. Where is your business located in Louisville?	
1	Residential
2	We service Louisville from our Boulder location

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

23. Which of the following racial and ethnic categories apply to the ownership of your business? (OTHER)	
1	Asking this question is racist
2	Gay owned and operated
3	French
4	We are a non profit so no owner but our Executive Director is Asian
5	Prefer not to answer I think it's a very biased question

CITY OF LOUISVILLE
2021 COVID-19 BUSINESS IMPACT FOLLOW-UP SURVEY

24. Which of the following industry categories includes your business in Louisville? (OTHER)	
1	Brewery
2	Pediatric Occupational, Physical, and Speech therapy
3	Acupuncture and Medical Nutrition and Wellness, not covered by insurance
4	Architecture
5	direct sales
6	Licensed Massage Therapy

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27. Please provide any other comments or suggestions.

1	As a doctor of the human body, I really believe it is of utmost importance that we reduce the conversation around fear and increase the conversation around health, healing, and what people can do to actually increase their overall health. We need to promote gathering again and allow people to socialize, as the effects of the shut downs are affecting the overall well-being of people at an immense level based on what I see in my practice.
2	We are concerned about all the vacant businesses on the McCaslin corridor. Scrapbook Shack building has been vacant for several years as well as other large vacant properties. Meanwhile Superior is growing and staying current. Instead of just focusing on the historic old Town, there also needs to be emphasis on maintaining and increasing occupancy on the McCaslin corridor.
3	Appreciate the attention the City of Louisville and the Chamber provide to the community and businesses!
4	The City did a great job managing the pandemic and Megan was extremely helpful. My only complaint is the City Council and it's resistance to the Outdoor Dining Program. No good reasons were provided for shutting it down over the winter 3 council members had obviously made up their minds in advance and had no interest in being open to the idea -- one of them even said that, because business looked slow on the particular cold, snowy Tuesday that she chose to walk around downtown, that the program was not worth it. That showed to me a real lack of effort, understanding of the situation, and any real compassion or desire to help. A bigger issue is that now, even after the success of the program last year, Council is looking for excuses not to run it again in the summer. Again, I feel the Fire Dept access issue is not legit. There are pedestrian malls that run for blocks in cities all over Colorado. This program only runs block-by-block, keeping the cross streets open. Add to that the fact that there are alleys behind every building providing access, and this feels like a red herring. I implore Council to reconsider and re-institute the program as it was last summer. It was an overwhelming success, citizens loved it, and it will help downtown businesses make their way back to solvency.
5	I appreciate the help from the city (grant) but I was shocked that no representatives reached out to see if we needed assistance or support. Given the closeness of this community I was surprised at the lack of support/communication.
6	I have had to completely pivot my business, got sued by my commercial landlord - had to take out a loan to pay the settlement. I have had barely any support locally. I appreciate the \$5000 grant, but, that helped with only one month of partial overhead.
7	It appears that 23% was the decrease from question 24 but I also lost rental income from my contractors. I have not qualified for a second round of PPP as I am under the 25%. I also did not qualify for the first 10K of the EIDL forgiveness program which means I will owe about 30K. This is a bit scary especially if the climate does not change or I cannot change the model fast enough.
8	If the mask mandate is lifted by the State, any City mask mandate will put us in an untenable situation and put our employees at risk. You will up with conflicts between people who are maskers and people that are not maskers. Please do not put us in that position. NO CITY MASK MANDATE!
9	COVID was a huge problem early on and sales were down March-September. We had a record holiday season thanks to all the wonderful support we received from our customers! My business is fine now compared to others who are still struggling with the restrictions. We need to continue to help and support those businesses.